



Lallie Kemp Regional Medical Center
2025 Community Health Needs Assessment

Introduction

The 2010 Patient Protection and Affordable Care Act, commonly known as the Affordable Care Act (ACA), requires non-profit, tax-exempt hospitals to conduct a Community Health Needs Assessment (CHNA) every three years. To meet the ACA's requirements, hospitals must identify the health needs of their community and devise an implementation strategy to address the identified needs. The purpose of this CHNA is to identify factors that impact the community's health, identify health disparities in the community, and develop implementation strategies to better meet the needs identified. This CHNA provided an opportunity for Lallie Kemp Regional

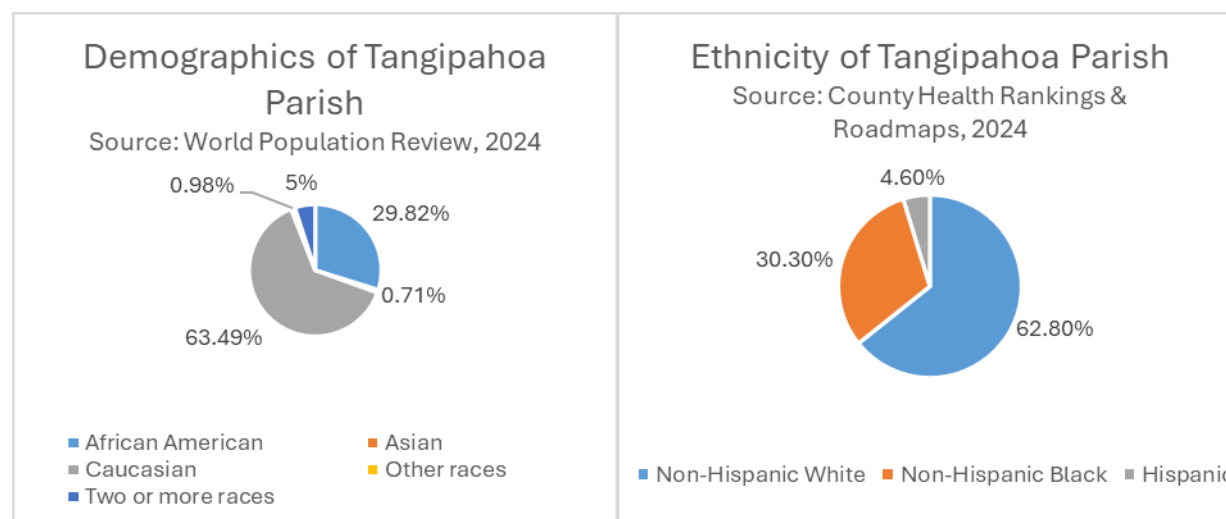
Medical Center (LKRMC) to engage public health experts and community stakeholders in a formal process to ensure that the community will benefit from resources focused on significant health issues. The assessment compiles documented health and socioeconomic factors, as well as input from the community through surveys and questionnaires.

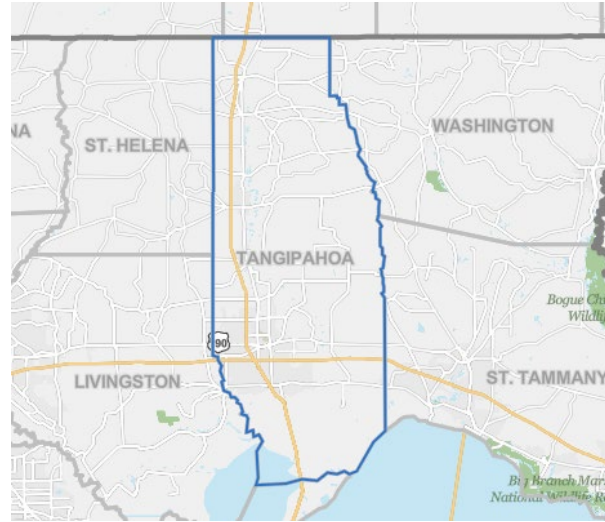
Defining the Community

For the purposes of this CHNA, LKRMC chose Tangipahoa Parish, Louisiana to serve as the geographical boundary and the focus for related data, demographics, and implementation strategies. The health needs presented in this assessment pertain only to individuals residing in Tangipahoa Parish at the time the assessment was completed. LKRMC considered all patients without regard to financial status.

Tangipahoa Parish, the 10th largest parish in Louisiana, is home to a population of 133,953. The proportion of females (51%) is slightly higher than that of males (49%). In terms of age, 24% of the population is under 18 years old, 61% are 18-64 years old, and 15% are 65 years or older. The parish is predominately non-Hispanic white (61.1%). Nearly half of the of the population (46%) live in a rural, low population density area, an area with less than 2,000 housing units and less than 5,000 people (County Health..., 2024).

Demographics of Tangipahoa Parish





Who We Are

The LSU Health Care Services Division, Lallie Kemp Regional Medical Center, located in Independence, LA, is a Joint Commission accredited 24-bed critical access hospital serving the Florida Parishes region of Southeast Louisiana. LKRMC delivers high quality acute and ambulatory healthcare services to the citizens of Tangipahoa. The facility accepts patients from multiple payer sources including indigent care, Medicare, Medicaid, self-pay and commercial insurance. The services provided include Primary Care, Specialty Care, Inpatient Care, Emergency Department Care, Preventive Health, Chronic Disease Management, Social Services, General Surgery, and a broad array of Diagnostic, Radiologic and Laboratory Services. Specialty Care includes Cardiology, Nephrology, Oncology, Urology, Infectious Disease, Women's health, Wound Care, Podiatry and Telemedicine services (Dermatology, Hepatitis C, Neurology, Psychology).

LSU Health

Health Care Services Division
Lallie Kemp Regional Medical Center

VISION

To be a trusted leader in rural healthcare providing compassionate, high quality, and accessible care

MISSION

Providing quality healthcare that strengthens the health and well-being of our community

VALUES

Compassion – Provide patient-centered care with kindness, empathy, and respect for the dignity of every individual

Collaboration - Value teamwork, building strong partnerships among staff, patients, families, community organizations, and surrounding healthcare facilities

Excellence - Strive for the highest standards in healthcare, fostering continuous improvement, innovation, and professional growth

Innovation - Infuse and energize the organization, enhancing the lives of those we serve, through the creative ideas and unique talents of each employee

Integrity - Utilize honesty, accountability, and transparency in every interaction and decision

Stewardship - Manage resources responsibly to ensure sustainable, high-quality care for future generations










Rev: January 2025

Economic Impact of Lallie Kemp Regional Medical Center on the Community

In 2023, Jessica Stein, T. Michael Minor, and Dean G. Smith from Health Policy and Systems Management, School of Public Health, LSUHSC-NO researched the economic impact LKPMC has on the community. They found that LKPMC has not only a direct economic impact that derives from wages and other spending, but also an indirect economic impact of wages paid by businesses deliberately located near hospitals. Induced effects are the additional wages that result from hospital spending, a phenomenon called the “multiplier” effect. In fiscal year 2022, LKPMC had 319.5 employees. Wages and benefits for these employees totaled \$19,614,680, giving LKPMC a multiplier of 1.7046, yielding an employment economic impact of \$33,435,184. The indirect impact or non-labor spending total was \$27,446,368 giving a multiplier of 1.8964, yielding an additional economic impact of \$52,049,292. It was discovered that the total economic impact of LKPMC to the community was \$85,484,476.

LKPMC also participates in the 340B Drug Program, which is a federal program allowing patients to obtain select medications at a fraction of the normal cost. In fiscal year 2022, the Louisiana Department of Corrections filled 2,761 prescriptions through the LKPMC 340B program yielding a savings of \$4,304,926. In the same fiscal year, LKPMC patients filled 18,348 prescriptions yielding a savings of \$10,645,730. This program alone allotted a total savings of \$14,950,656 adding a substantial economic benefit to the community (Stein et al., 2023).

Community Health Needs Assessment

 <p>TANGIPAHOA PARISH WATER DISTRICT Parish: TANGIPAHOA PWSID: LA1105008 2023 Water Grade</p>		<p>95 / 100 = 95%</p> <p>A</p>
 Federal Water Quality	<p>Points deducted for federal violations, which include Treatment Technique and Maximum Contaminant Level Violations, may pose a public health risk over an extended period of time.</p> <p>Max of 30 points</p>	-0
 State Water Quality	<p>Points deducted for state violations, which include no water operator, inadequate water disinfection, and boil notices and water outages, may lead to other issues of concern if not resolved.</p> <p>Max of 10 points</p>	-0
 Financial Sustainability	<p>Points deducted for lack of financial sustainability which can affect operations and maintenance of the water system. An effective water rate can provide for the repair, maintenance, and future replacement of infrastructure.</p> <p>Max of 10 points</p>	-0
 Operations & Maintenance	<p>Points deducted for operation and maintenance deficiencies noted during water system inspections, which may affect the water quality being distributed to consumers.</p> <p>Max of 15 points</p>	-0
 Infrastructure	<p>Points deducted for infrastructure deficiencies noted during water system inspections, which may lead to unsafe drinking water and/or water service disruption.</p> <p>Max of 20 points</p>	-0
 Customer Satisfaction	<p>Points deducted for customer complaints received by the water system and/or the Louisiana Department of Health, which are confirmed to be a water quality or quantity issue in the water system.</p> <p>Max of 10 points</p>	-10
 Secondary Contaminants	<p>Points deducted for levels of iron and/or manganese greater than the secondary maximum contaminant levels. These levels do not pose a health risk but may cause undesirable water quality issues.</p> <p>Max of 5 points</p>	-0
 BONUS	<p>Points granted for having an asset management plan; a storage assessment and maintenance program; well assessment & maintenance program; participation in management training; or participation in a capacity development program.</p> <p>Max of 10 points</p>	+5

Source: www.ldh.la.gov/watergrade

Poverty

Population Below 200% Federal Poverty Level

The 2022 poverty rate was 19.2%.

Tangipahoa Parish, Louisiana	
	Estimate
Total:	133,582
Income in the past 12 months below poverty level	25,850
Under 18 years	9,454
18 to 64 years	13,408
65 years and over	2,988
Income in the past 12 months at or above poverty level	107,732
Under 18 years	23,899
18 to 64 years	65,828
65 years and over	18,005

Source: U.S. Census Bureau, 2022 American Community Survey 1-Year Estimate

Median Income

The 2023 median household income was \$54,417.

Tangipahoa Parish, Louisiana Median Income (Dollars)		
Households	Families	Non-family households
\$54,417	\$74,409	\$30,775

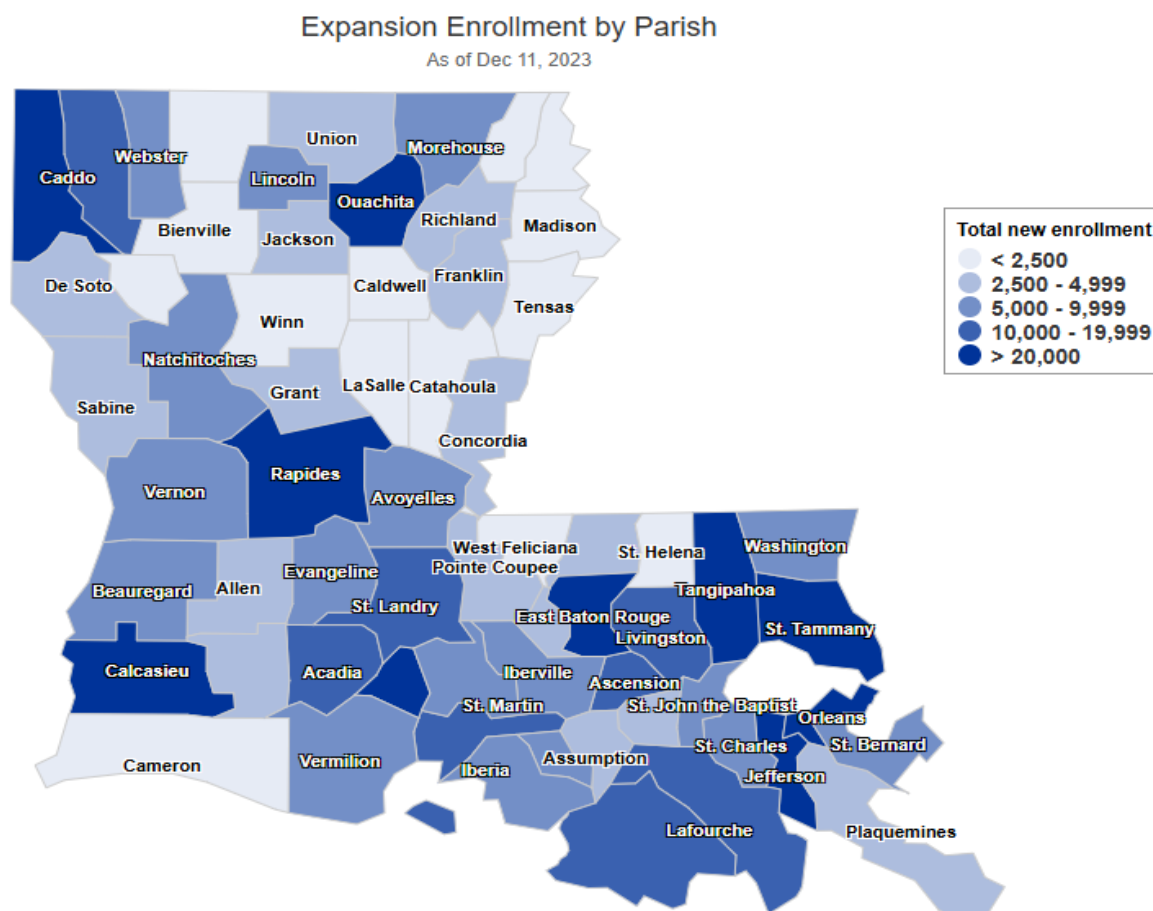
Source: U.S. Census Bureau, 2023 American Community Survey 1-Year Estimates

Transportation

Patients living in rural communities often face greater transportation barriers when compared to non-rural populations. These patients must travel farther to access healthcare and social services.

Health Insurance

Between 2021 and 2022, the percentage of uninsured citizens in Tangipahoa Parish, LA declined from 8.54% to 7.48%. 39% of people had employer coverage, 29% had Medicaid, 12% had Medicare, 10.4% had non-group coverage, and 2.09% had Military or VA coverage. Data from the Census Bureau ACS 5-year Estimate. On January 12, 2016, Louisiana Governor Edwards signed an Executive Order to expand Medicaid. The expanded Medicaid program started enrolling patients in June of 2016. As of December 2023, more than 20,000 people in Tangipahoa Parish have been enrolled in the expanded Medicaid.



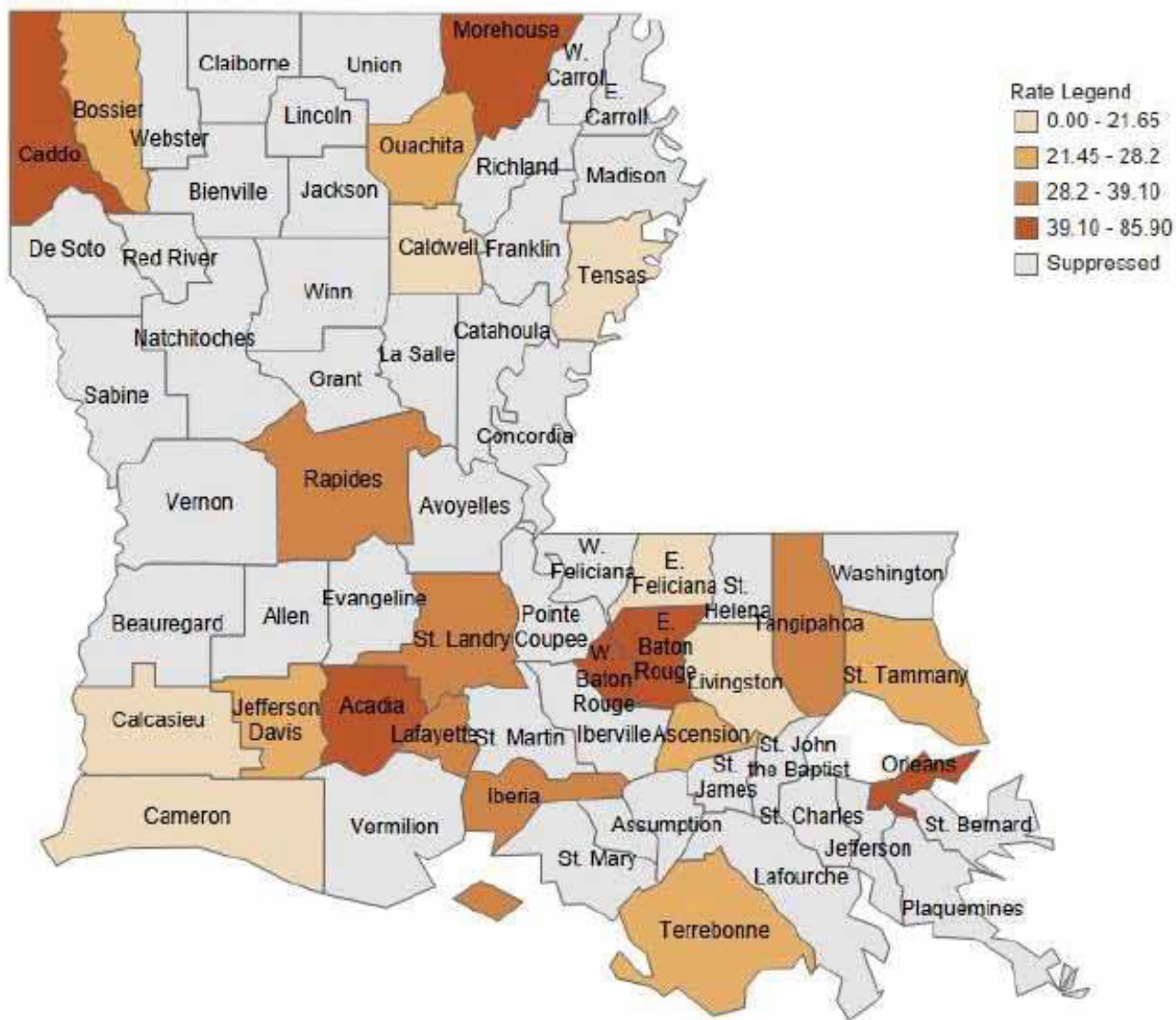
Source: Louisiana Department of Health

Leading Cause of Death

Leading Causes of Death Under Age 75	Deaths	Rate per 100,000
Malignant neoplasms	525	136.6
Diseases of heart	495	128.8
Accidents	343	89.3
COVID-19	270	70.3
Diabetes mellitus	106	27.6

Suicide, Homicides, and Total Violent Deaths

Number and rate of suicides, homicides, and total violent deaths, by parish of residence
 Louisiana, 2022



Source: Louisiana Electronic Event Registration System, Bureau of Vital Records

- * Rate is per 100,000 population.
- ** Violent deaths are the sum of suicides and homicides.
- *** Unknown parish of residence included in state total.
- Number less than 5 and suppressed for confidentiality.
- Rates based on numbers less than 20 are considered unstable.

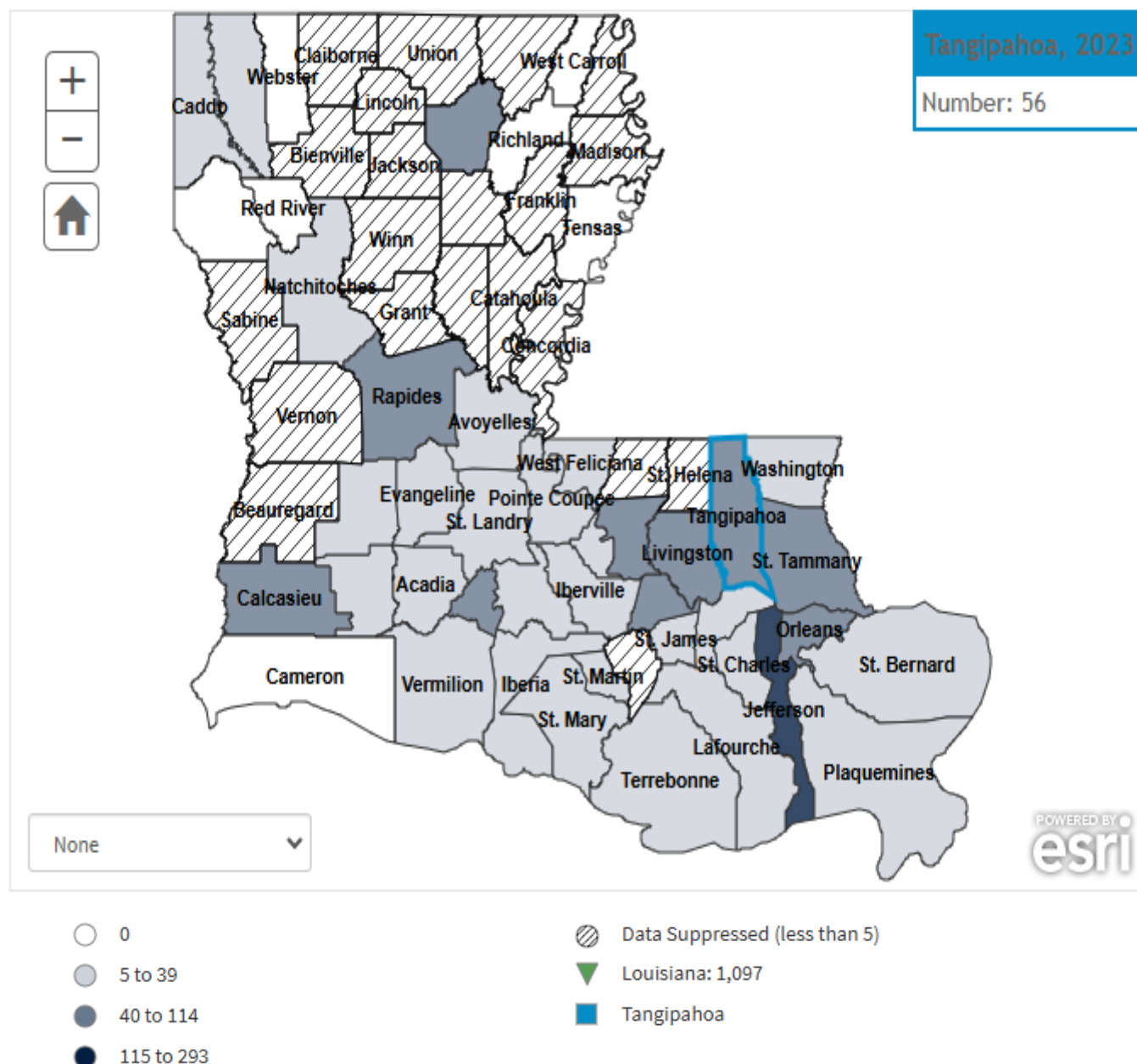
Source: Louisiana Department of Health

Opioid Deaths

Death > All opioid poisoning deaths (location) > Number



Selected Year: 2023, Age Range: All Ages, Race: All Races, Sex: All Genders, Areas: multiple(64)



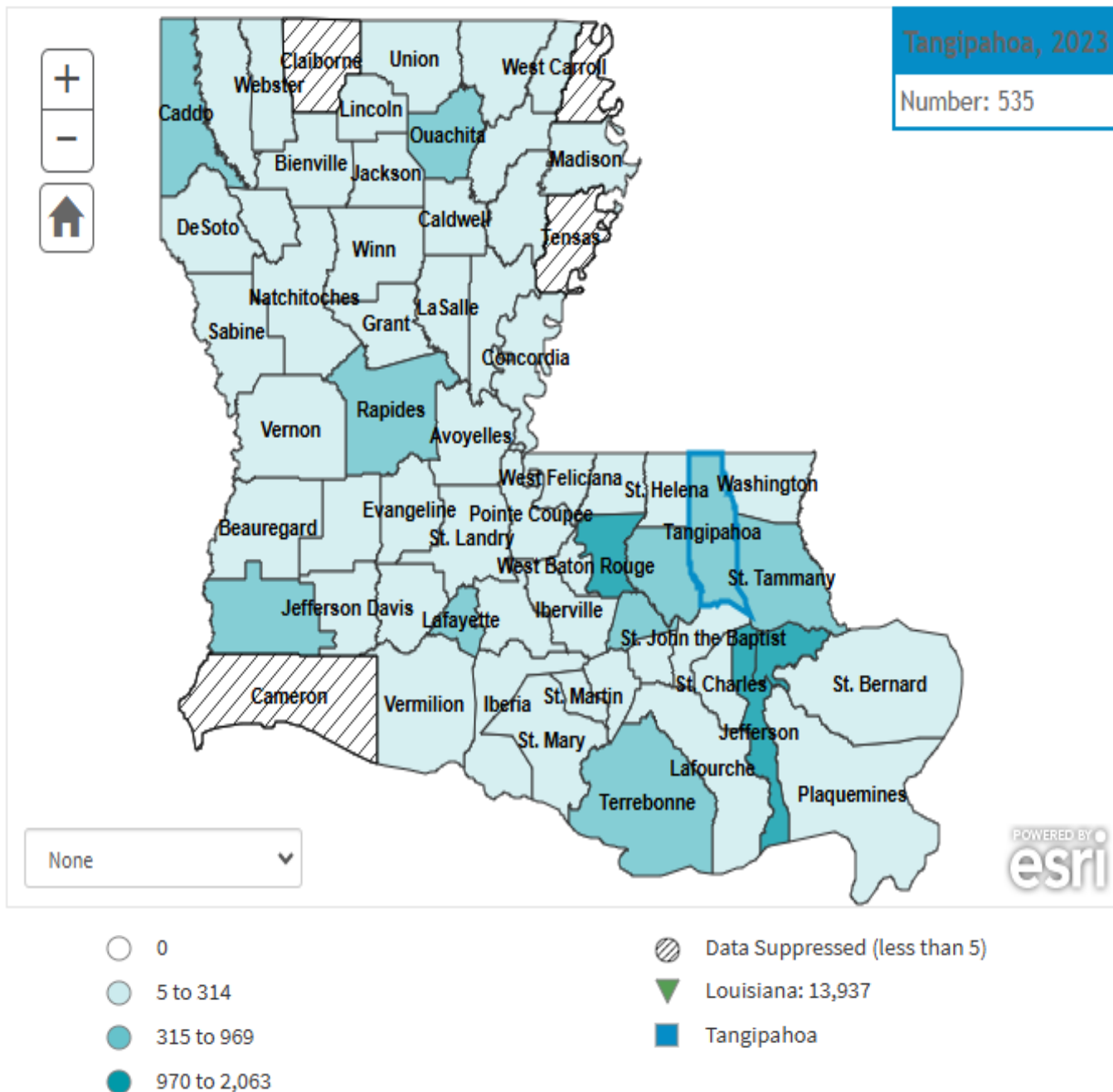
Source: Louisiana Department of Health, Louisiana Opioid Data and Surveillance System

Drug Related ED Visits

Emergency Department > Drug poisoning-related visits > Number



Selected Year: 2023, Age Range: All Ages, Race: All Races, Sex: All Genders, Areas: multiple(64)

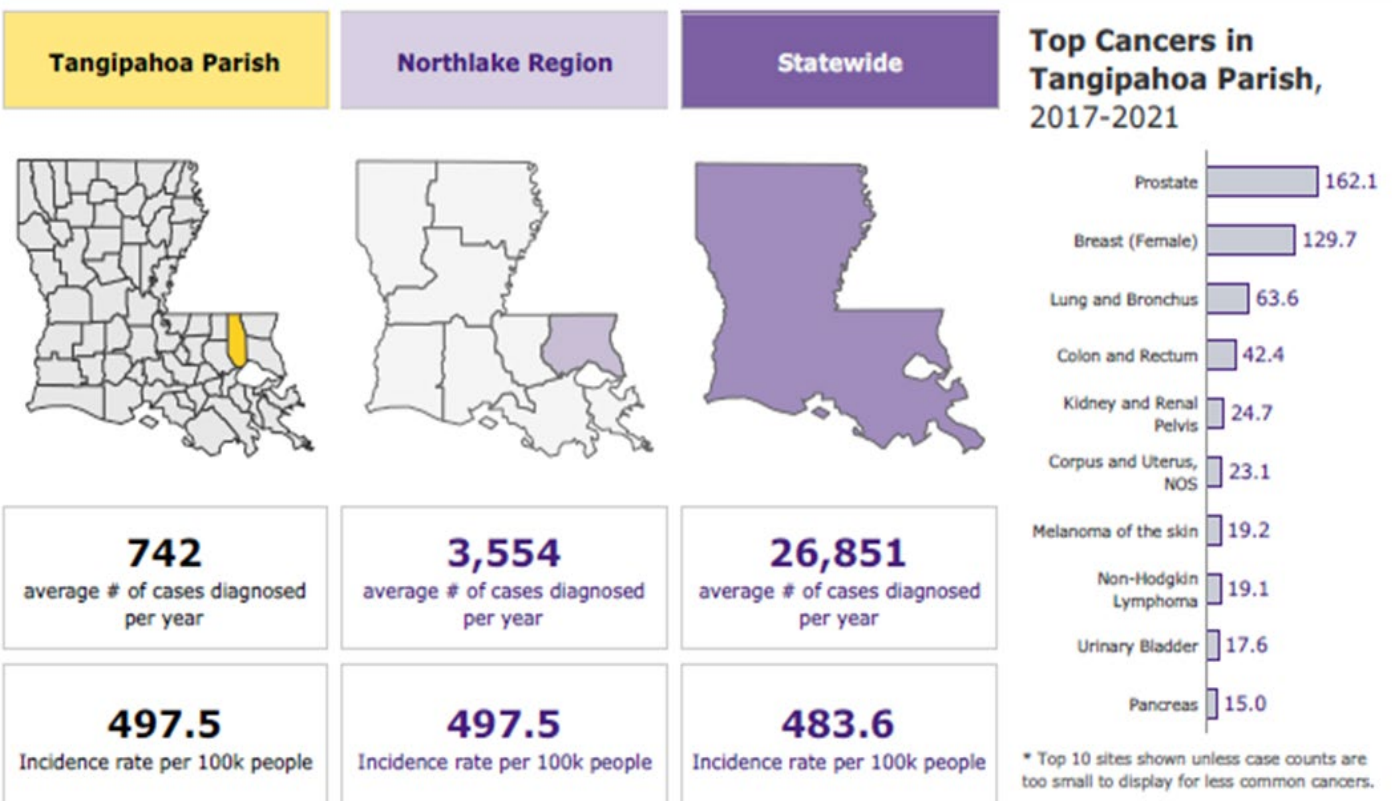


Source: Louisiana Department of Health, Louisiana Opioid Data and Surveillance System

Cancer

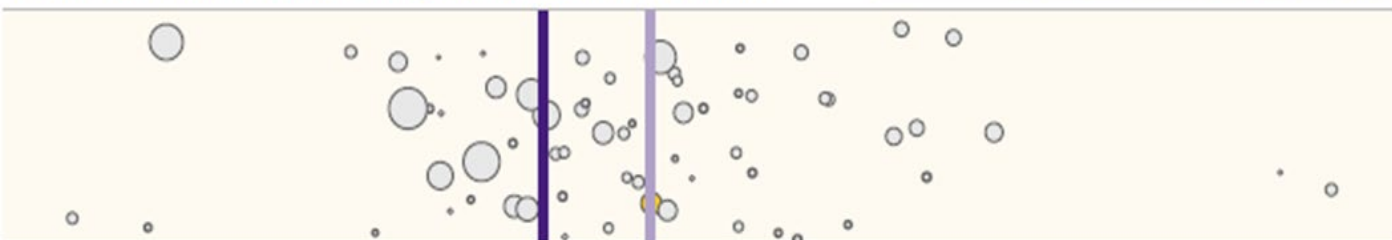
Incidence Rates in Tangipahoa Parish

All Cancers Combined, 2017-2021



How Does This Parish Compare to Other Parishes?

Hover to learn how to read this chart

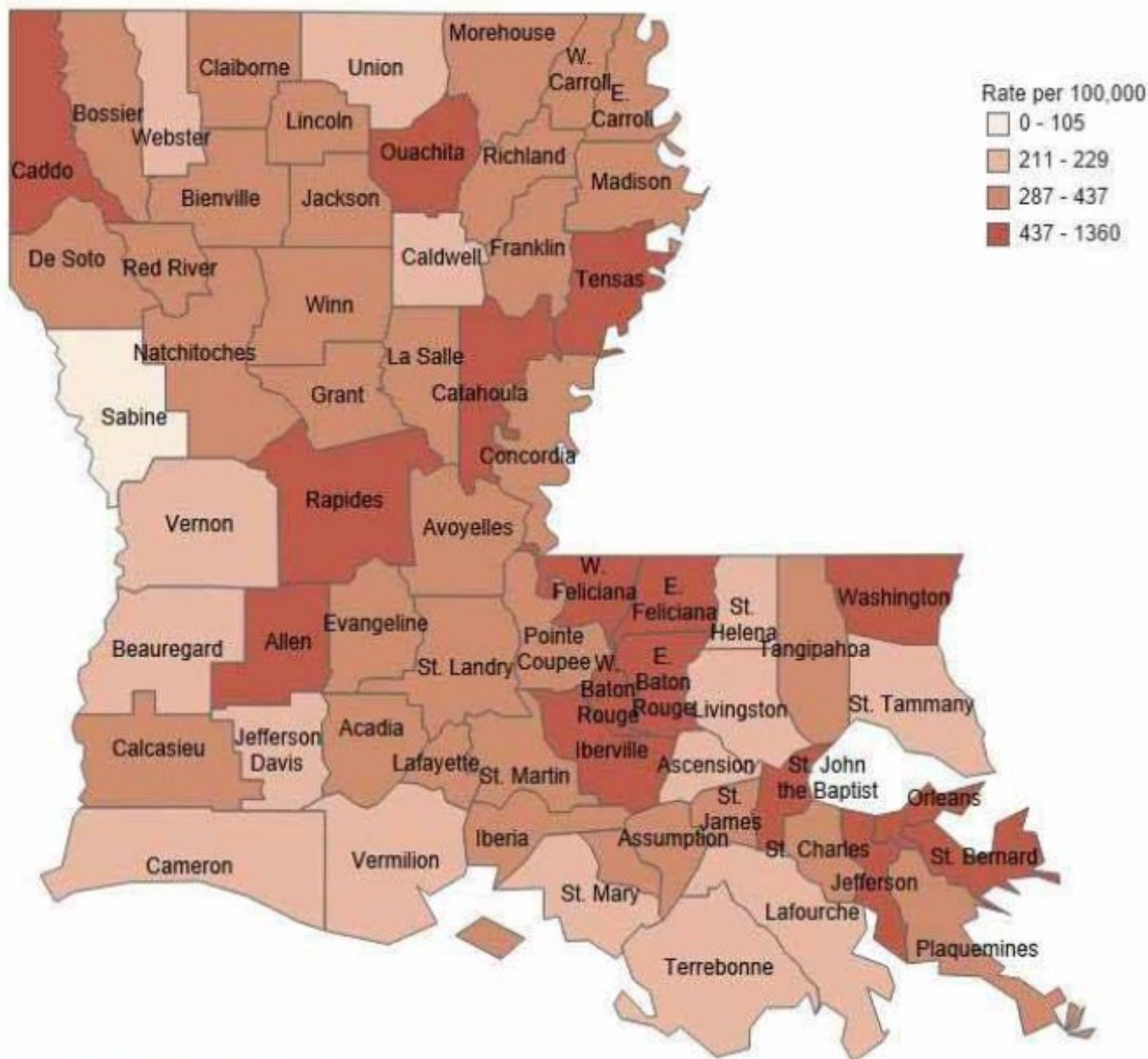


Notes:

These data represent cancer cases and deaths in Louisiana parishes, regions, and statewide from 2017-2021 combined. Parish data are suppressed when the number of cases diagnosed in the five-year period is less than 16. In rural parishes, this may result in fewer than 10 cancer types appearing in the Top Cancers list. Rates and counts under the county map will also be suppressed when counts are small for certain cancer types. Rates are the number of cases (or deaths) per 100,000 people and are age-adjusted to the 2000 U.S. standard population.

Infectious Disease

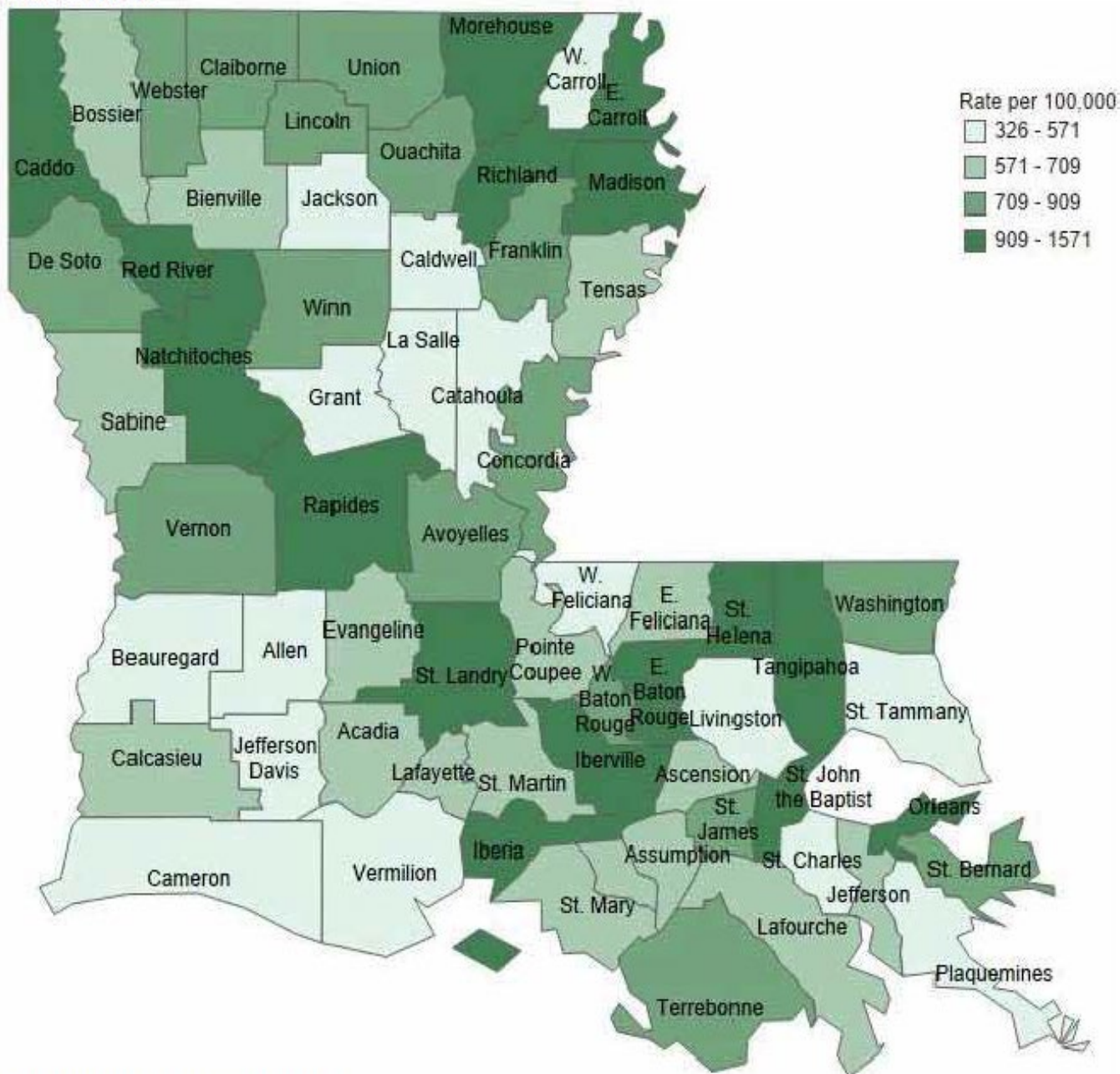
Rates of persons living with HIV per 100,000 residents
 Louisiana, 2022



Source: OPH STD/HIV/Hepatitis Program

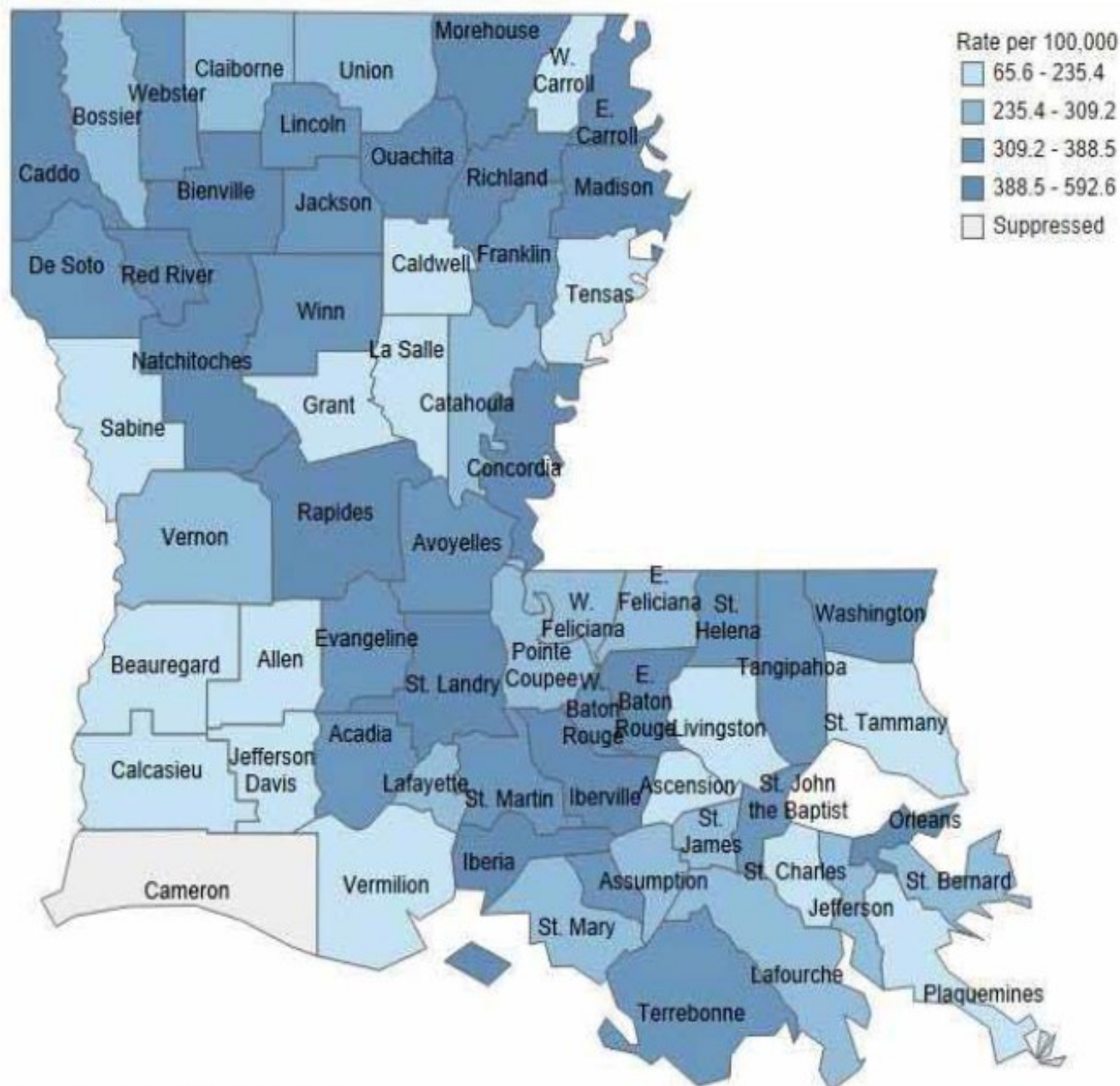
Note: Rates are not available for numbers less than five. Those parishes are indicated as "Suppressed."

**Rates of chlamydia diagnosis per 100,000 residents
 Louisiana, 2022**



Source: OPH STD/HIV/Hepatitis Program

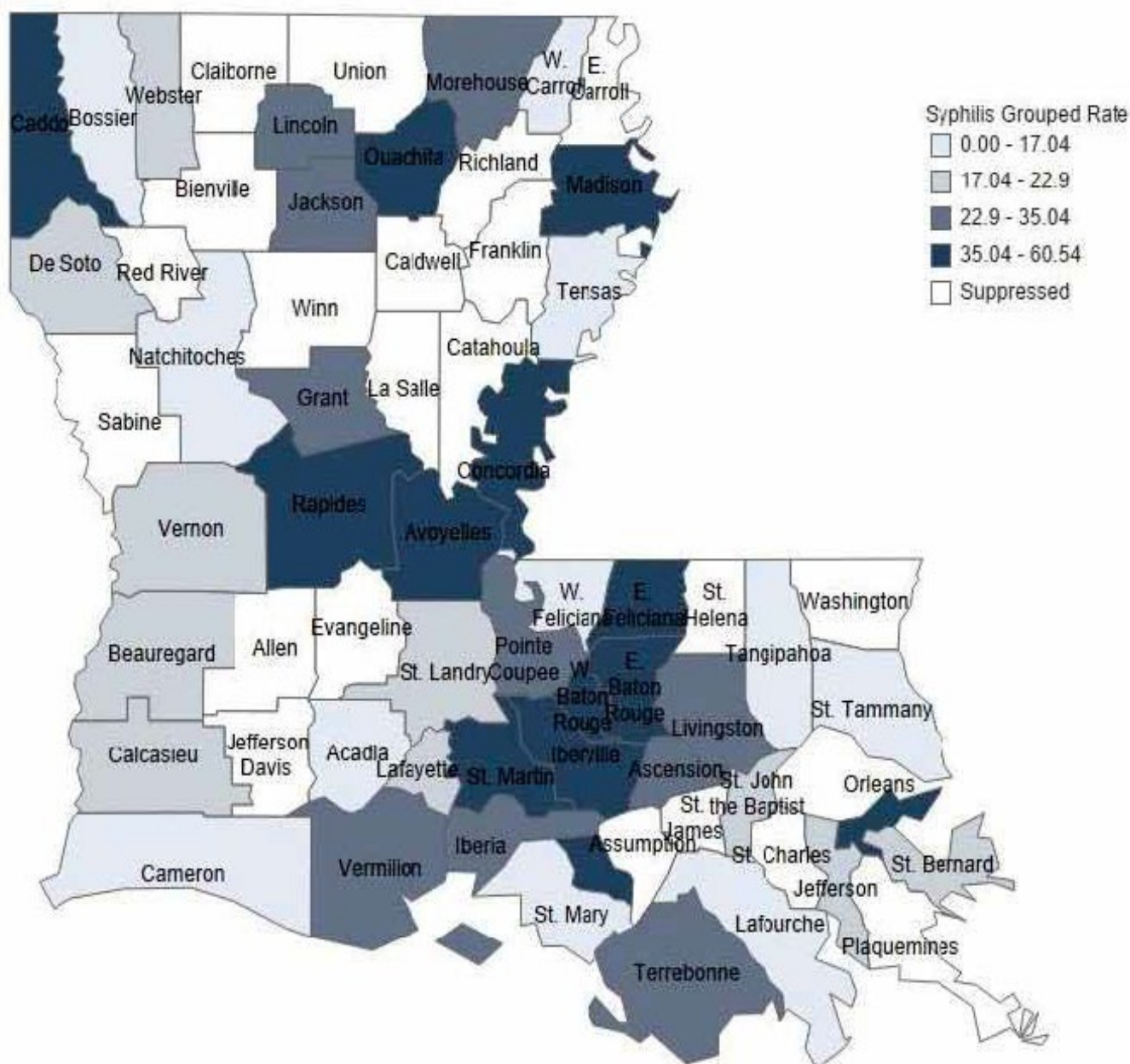
**Rates of gonorrhea diagnosis per 100,000 residents
 Louisiana, 2022**



Source: OPH STD/HIV/Hepatitis Program

Note: Rates are not available for numbers less than five. Those parishes are indicated as "Suppressed."

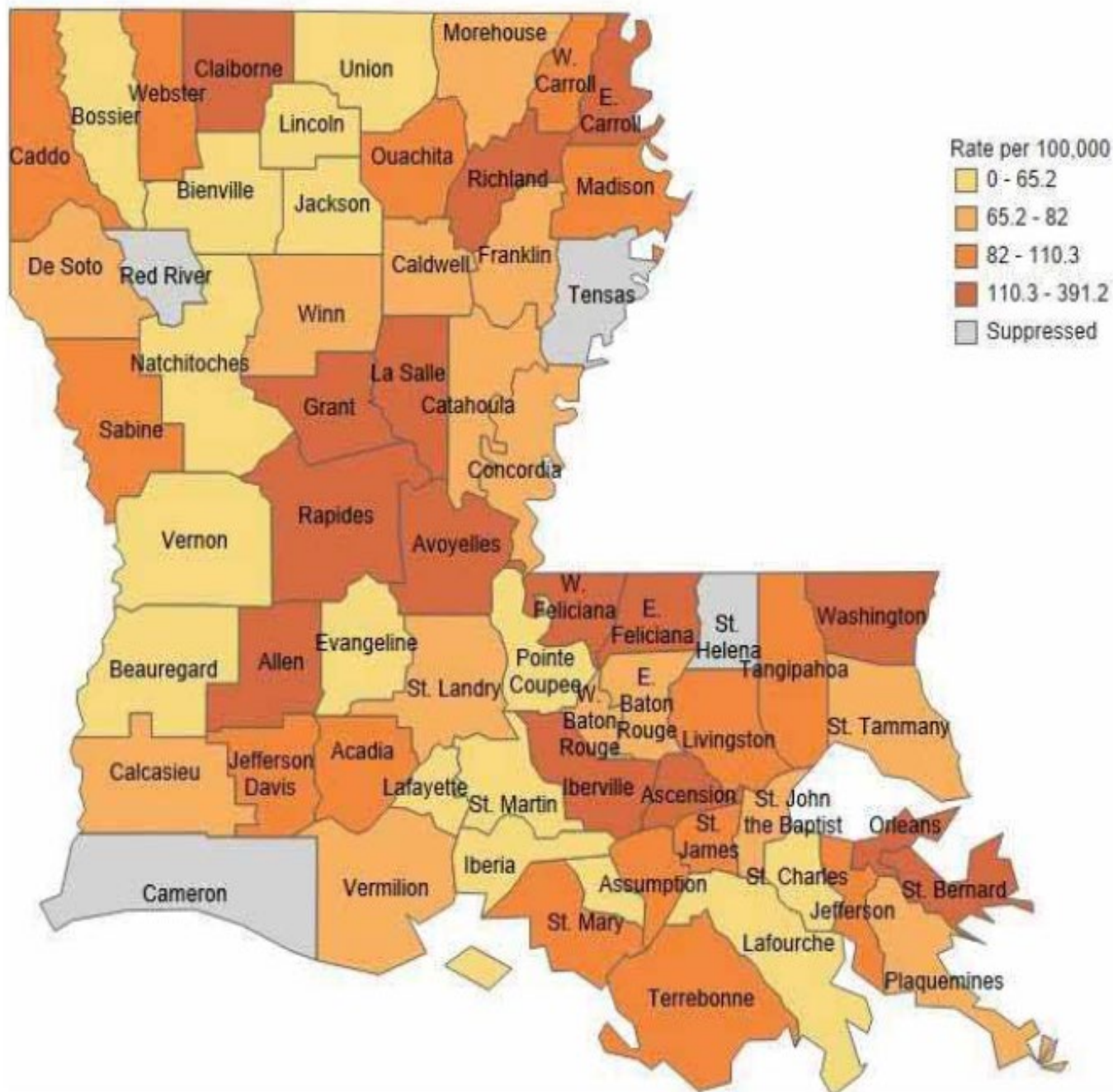
**Rates of primary and secondary syphilis diagnosis per 100,000 residents
 Louisiana, 2022**



Source: OPH STD/HIV/Hepatitis Program

Note: Rates are not available for numbers less than five. Those parishes are indicated as "Suppressed."

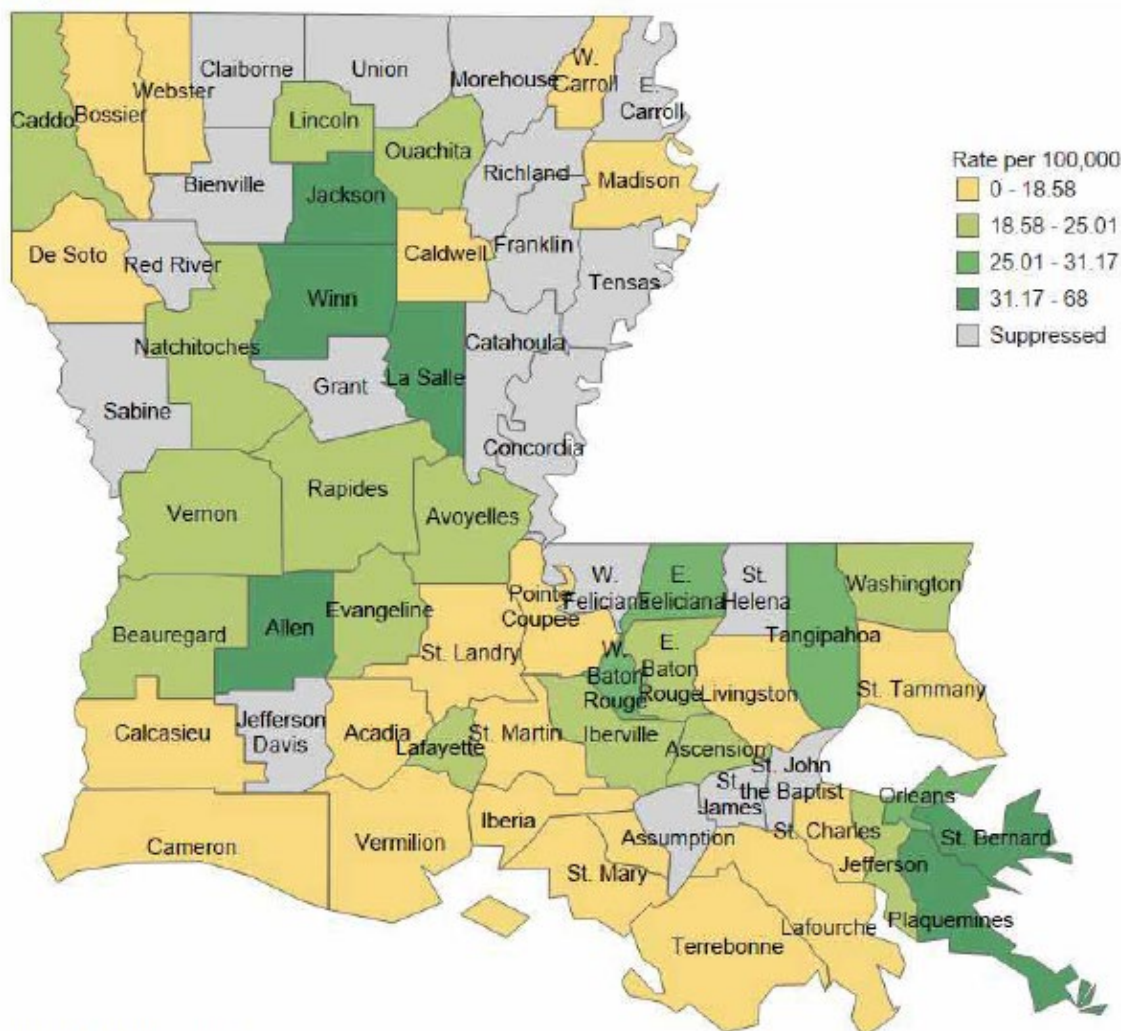
Rates of persons living with chronic hepatitis C per 100,000 residents
 Louisiana, 2022



Source: OPH STD/HIV/Hepatitis Program

Note: Rates are not available for numbers less than five. Those parishes are indicated as "Suppressed."

**Rates of persons living with chronic hepatitis B per 100,000 residents
 Louisiana, 2022**



Source: OPH STD/HIV/Hepatitis Program

Note: Rates are not available for numbers less than five. Those parishes are indicated as "Suppressed."

Health Behaviors

Health Behaviors	Percentage in Tangipahoa Parish
Adult Smoking	22%
Adult Obesity	41%
Physical Inactivity	34%
Excessive Drinking	19%
Alcohol -Impaired Driving Deaths	31%

Source: County Health Rankings & Roadmaps 2024

Social Determinates of Health

The way communities and individuals experience health and health care is also impacted by factors that may support or create barriers to health and well-being. All inpatients are screened for social drivers of health and health-related social needs (SDOH). These factors include economic stability, healthcare access and quality, neighborhood and built environment, social and community context. If a patient's screen is positive for a specific SDOH, they are given resources to address their specific needs.

Patient Surveys:

A 22-question survey was created and administered to fifty (50) random patients at LKRCM. Please note that some patients may or may not have answered every question. The Survey and each question response results are as follows:

Demographic Information

1. What is your age?
 - ☐ Under 18 (2%)
 - ☐ 18-24 (4%)
 - ☐ 25-34 (10%)
 - ☐ 35-44 (10%)
 - ☐ 45-54 (20%)
 - ☐ 55-64 (26%)
 - ☐ 65 and over (28%)
2. What is your gender?
 - ☐ Male (46%)
 - ☐ Female (50%)
 - ☐ Non-binary (0%)
 - ☐ Prefer not to say (4%)
3. What is your sexual orientation?
 - ☐ Heterosexual – straight (80%)
 - ☐ Homosexual – gay (8%)
 - ☐ Bisexual (2%)
 - ☐ Prefer not to say (10%)
4. What is your race/ethnicity? (Select all that apply)
 - ☐ American Indian or Alaska Native (0%)
 - ☐ Asian (0%)
 - ☐ Black or African American (52%)
 - ☐ Hispanic or Latin (2%)
 - ☐ Middle Eastern or North African (0%)
 - ☐ Native Hawaiian or Pacific Islander (0%)
 - ☐ White or Caucasian (46%)

5. What is your highest level of education?
- ☐ Less than high school **(14%)**
 - ☐ High school diploma or GED **(52%)**
 - ☐ Some college **(8%)**
 - ☐ College degree **(20%)**
 - ☐ Graduate degree **(6%)**
6. Are you disabled?
- ☐ Yes **(24%)**
 - ☐ No **(72%)**
 - ☐ Prefer not to say **(4%)**

General Health and Well-being

7. How would you rate your overall health?
- ☐ Very healthy **(22%)**
 - ☐ Healthy **(40%)**
 - ☐ Somewhat healthy **(28%)**
 - ☐ Unhealthy **(10%)**
 - ☐ Very unhealthy **(0%)**
8. What are the three most important factors for a healthy community? **(Select up to three)**
- ☐ Good place to raise children **(19%)**
 - ☐ Low crime/safe neighborhoods **(27%)**
 - ☐ Good schools **(12%)**
 - ☐ Access to healthcare **(20%)**
 - ☐ Clean environment **(10%)**
 - ☐ Affordable housing **(10%)**
 - ☐ Other (please specify) **(2%)**

Health Problems

9. What do you think are the three most important health problems in our community? **(Select up to three)**
- ☐ Heart disease and stroke **(19%)**
 - ☐ Cancer **(21%)**
 - ☐ Diabetes **(21%)**
 - ☐ Mental health issues **(12%)**
 - ☐ Substance abuse **(15%)**
 - ☐ Obesity **(8%)**
 - ☐ Other (please specify) **(4%)**

Risky Behaviors

10. What do you think are the three most important risky behaviors in our community?

(Select up to three)

- ☐ Alcohol abuse (25%)
- ☐ Drug abuse (34%)
- ☐ Tobacco use (12%)
- ☐ Poor diet (12%)
- ☐ Lack of exercise (7%)
- ☐ Unsafe sex (8%)
- ☐ Other (please specify) (2%)

Access to Services

11. How easy is it for you to access healthcare services in your community?

- ☐ Very easy (22%)
- ☐ Easy (49%)
- ☐ Neutral (14%)
- ☐ Difficult (12%)
- ☐ Very difficult (2%)

12. What barriers do you face when accessing healthcare services? (Select all that apply)

- ☐ Cost (37%)
- ☐ Transportation (15%)
- ☐ Lack of information (18%)
- ☐ Long wait times (27%)
- ☐ Language barriers (1%)
- ☐ Other (please specify) (2%)

Health Services and Utilization

13. How often do you visit a healthcare provider?

- ☐ Never (2%)
- ☐ Once a year (17%)
- ☐ 2-3 times a year (32%)
- ☐ More than 3 times a year (49%)

14. What type of healthcare services have you used in the past year? (Select all that apply)

- ☐ Primary care (34%)
- ☐ Emergency room (21%)
- ☐ Urgent care (13%)
- ☐ Specialist care (15%)
- ☐ Mental health services (5%)
- ☐ Dental care (12%)

Mental Health

15. How would you rate your mental health over the past month?

- ☐ Excellent **(41%)**
- ☐ Good **(38%)**
- ☐ Fair **(21%)**
- ☐ Poor **(0%)**
- ☐ Very poor **(0%)**

16. Have you experienced any of the following in the past year? **(Select all that apply)**

- ☐ Depression **(15%)**
- ☐ Anxiety **(21%)**
- ☐ Stress **(31%)**
- ☐ Substance abuse **(1%)**
- ☐ None of the above **(32%)**

Nutrition and Physical Activity

17. How many servings of fruits and vegetables do you eat on an average day?

- ☐ 0-1 servings **(45%)**
- ☐ 2-3 servings **(47%)**
- ☐ 4-5 servings **(8%)**
- ☐ More than 5 servings **(0%)**

18. How often do you engage in physical activity for at least 30 minutes?

- ☐ Never **(20%)**
- ☐ 1-2 times a week **(38%)**
- ☐ 3-4 times a week **(18%)**
- ☐ 5 or more times a week **(24%)**

Social Determinants of Health

19. Do you feel safe in your neighborhood?

- ☐ Always **(54%)**
- ☐ Most of the time **(34%)**
- ☐ Sometimes **(10%)**
- ☐ Rarely **(0%)**
- ☐ Never **(2%)**

20. Do you have access to healthy food options in your community?

- ☐ Yes, always **(44%)**
- ☐ Yes, most of the time **(38%)**
- ☐ Sometimes **(8%)**

- ☐ Rarely (10%)
- ☐ Never (0%)

Community Resources

21. Are you aware of community resources available to you (e.g., food banks, shelters, support groups)?

- ☐ Yes (65%)
- ☐ No (35%)

22. Have you used any community resources in the past year?

- ☐ Yes (22%)
- ☐ No (78%)

Stakeholder Questionnaires:

LKPMC solicited and considered input from a variety of sources in identifying and prioritizing significant health needs and identifying resources potentially available to address those health needs. Interviews with stakeholders included the Assistant Superintendent of the Tangipahoa Parish School System (Ron Genco), the Emergency Room Director of University Medical Center of New Orleans and LKPMC (Jacques Ancelet M.D.), the practitioner that conducts the Diabetes Clinic at LKPMC (Kristen Muscarello FNP), and the Chief of Medicine at LKPMC (M. Sheikh M.D.) The stakeholders were given a 6-question survey for their feedback. The questions asked and answers received are the follows:

1. What do you consider to be the top 3 health-related concerns or issues in Tangipahoa Parish?

- Obesity
- Diabetes
- Mental Health
- Vaping/Tobacco Use
- Preventative Care
- Access to Maternal Fetal Medicine
- Threats to Medicaid funding

2. What do you consider to be the top 3 social concerns (transportation, food insecurity, violence, etc.) you think affect the citizens in Tangipahoa Parish the most?

- Transportation
- Poverty
- Access to primary care and specialists

- Food insecurity
- Medication access
- Overcoming the stigma of asking for medical help

3. What do you consider as barriers to improving health in Tangipahoa Parish?

- Financial constraints
- Access to specialists
- Lack of education about disease processes
- Behavioral support
- Willingness of people to ask for help
- Willingness to discuss/identify areas of need.

4. Any suggestions on how to overcome those barriers?

- Incentivize primary care providers
- Increase transportation services
- Increase community outreach
- Provide more affordable medicines
- Easy access to mental healthcare services
- Have tough conversations to identify our shortcomings as a parish and develop a plan

5. Can you describe health initiatives or social programs that have been implemented in our community?

- Salt Expo
- Information on vaccines
- Tele stroke in ER
- Tele psych services
- Diabetes Clinic

6. Are there any organizations, agencies, or groups you suggest we contact for further information or who might want to collaborate on a community health improvement plan?

- Weight loss programs
- All government agencies should be at the table to discuss the health needs of our citizens
- Pennington Research Center grant collaboration

Health Need Priorities

The results of the survey revealed significant needs and barriers to good healthcare in Tangipahoa Parish. Through comprehensive statistical data review, community leader questionnaires, and patient surveys, LKPMC has identified four significant health issues/barriers. Addressing the following needs would be crucial to the overall improvement of health for Tangipahoa Parish.

1. Chronic Disease Screening and Management
2. Transportation
3. Drug Abuse/Mental Health
4. Financial Barriers

Chronic Disease Screening and Management

LKPMC will continue its Chronic Care, Disease Management Initiatives and Wellness Screening to improve outcomes for patients with chronic conditions (including diabetes, asthma, COPD, cancer, congestive heart failure, HIV, tobacco addiction, chronic kidney disease and wellness) achieving benchmark performance results monitored in the Healthcare Analytics Reporting Platform (HARP) that place LKPMC in the Top Quartile when compared to National Standards. LKPMC will strive to close care gaps with MEGA (Maximizing Efficiency, Gap Avoidance) integration in EPIC EHR, getting patients what they need for screenings. Various multi-disciplinary disease management group meetings are held on a regular basis. LKPMC has initiated the utilization of a Patient Navigation Department. The Patient Navigation Department enhances healthcare operations while addressing patients' needs. Collaborating with clinic and ancillary staff, the department helps patients navigate complex healthcare systems by closing care gaps and ensuring access to evidence-based quality care. The Navigation Department also researches upcoming patient appointments to provide practitioners with essential data to make informed medical decisions. LKPMC offers Diabetes Self-Management Education & Support Classes, which are certified by the American Diabetes Association. This includes instructions on

continuous glucose monitoring and blood glucose checks. Medical nutrition therapy is offered to inpatients, outpatients with diabetes, heart disease, obesity, hyperlipidemia, hypertension, pre-diabetes, cancer, chronic kidney disease, HIV, or any other nutritional needs as requested.

Transportation:

Transportation outlets do exist for patients; however, they often have difficulty securing reliable transportation, leading to non-compliance with medical appointments. LKPMC does not intend to address this need directly by providing transportation but will help facilitate transportation whenever possible. LKPMC has a list of available transportation resources within the community that will be provided to patients with barriers to transportation. Additionally, the Medicaid transportation providers' contact information is printed on all patients AVS (after visit summaries) they are discharged with. Tangipahoa's Council of Aging, through coordination with Tangipahoa Parish Government, is providing a Hammond to Independence deviated fixed route at a cost of .50 cents per boarding. There is a bus stop for this route in front of LKPMC. The HIV clinic uses Volunteers of America as a resource to provide transportation for all HIV patients lacking a way to their appointments and/or labs to help them stay in care.

Drug Abuse/Mental Health:

At this time due to lack of resource constraints, LKPMC only offers outpatient tele-psych services, as well as tele-psych emergency evaluation capabilities for patients that are inpatient, admitted to the emergency room or in the outpatient clinic. In 2024, LKPMC treated 259 patients under a physician's emergency certificate (PEC) hold. The average length of stay of a patient under a PEC last year at LKPMC was 6 hours and 28 minutes. The LKPMC medical team is dedicated to keeping its patients safe and getting them transferred to a psychiatric facility that can provide them with appropriate care, in a timely manner. LKPMC assists with resources patients may need, such as detox or pain management. Additionally, when screened positive for a social determinate of health related to stress, patients are provided resources on stress management.

Financial Barriers:

Patients with financial barriers are less likely to have access to medical care and more likely to experience delays in needed treatments and/or screenings, leading to poorer health outcomes. While eliminating financial barriers is out of LKPMC's scope of power, there are programs that LKPMC offers to ease the burden of medical costs. LKPMC also assists patients in applying for resources to assist with medical costs. LKPMC participates in a discount drug pricing program known as the 340B Program. The 340B Program is a federal program allowing patients to buy select medications at a fraction of the normal cost. Most of these medications are available at \$12.00 for up to a 3-month supply. Medications listed are used in treating Asthma, Diabetes, Hypertension (High Blood Pressure), High Cholesterol, Antibiotics, Glaucoma, Anti-Depressants, Birth Control, Alzheimer's, and others. LKPMC's outpatient pharmacy hours of operation are Monday through Friday from 8:30 am to 5:00 pm. For any questions regarding the 340B Program, patients can call the pharmacy at 985-878-1317. Patients that are unable to afford the \$12.00 pharmacy fee can be referred to social services to see if they qualify for assistance through Circle of Care funding. The LKPMC registration and screening department staff are available to assist patients in applying for Medicaid programs. If a patient has no medical insurance (Medicare A and B, QMB, and Medicaid Take Charge does not count) and does not qualify for Medicaid, the registration department staff can screen the patient to see if they qualify for LKPMC's Medically Indigent Care Program, also known as the Free Care Program. Patients can be approved for 6 months intervals at a time and the program covers the cost of services at LKPMC, including surgery, outpatient, and inpatient costs. LKPMC's website also lists the top inpatient and outpatient procedure costs on its website to be transparent on the estimate of pricing for commonly provided healthcare services.

Community Resources

Lallie Kemp Social Services

Raven Winding, MSW, LCSW – Patient Advocate/Social Services Manager 985-878-1259

Hungry

Tangi Food Pantry 2410 W. Thomas St. Hammond (Winn Dixie Shopping Ctr.) 985-429-8551

Our Daily Bread Food Bank 1006 W. Coleman Ave. Hammond 985-542-4676

Center of Hope for Tangipahoa 307 W. Dakota Hammond 985-345-6175

SNAP Benefits (Food Stamps) Apply Online: www.dcf.louisiana.gov/page/snap-how-to-apply
By Phone: 1-888-524-3578 Local Tangipahoa Office: 1211 NW Central Ave, Amite, LA 70422

Hammond Farmers Market – Saturdays 8:00 a.m. until 12:00 p.m.
2 West Thomas Street, Hammond, LA 70401 985-277-5680 ext. 2

WIC – Supplemental Nutrition Program for Women, Infants and Children louisianawic.org
15481 West Club Deluxe Rd., Hammond, LA 985-543-4165

Housing

Hammond Housing Authority 411 W. Coleman Ave. Hammond 985-345-2713

Tangipahoa Housing Authority 111 N. Bay St. Amite 985-748-8474

Center of Hope for Tangipahoa Resale Store 1111 W. Morris Ave. Suite D. Hammond 985-402-3422

Northlake Homeless Coalition northlakehomeless.org 985-326-8312

Family Promise of St. Tammany Parish 513 Michigan Ave. Slidell 985-201-7221

Veterans

Winnie Sibley Veterans Village (Quad Vets) 12057 Sallie Kinchen Rd. Hammond 225-567-1961

Hurt

Tangipahoa Parish Health Unit 15481 W. Club Deluxe Rd. Hammond 985-543-4165

North Oaks Medical Center 15790 Medical Center Dr. Hammond 985-345-2700

Lallie Kemp Medical Center 52579 Hwy 51 Independence 985-878-9421

<https://www.lsuhs hospitals.org/lak/>

Hood Memorial Hospital 301 Walnut St. Amite 985-748-9485

Veterans Clinic 1159 S. Morrison Blvd. Hammond 985-902-5100

S.A.F.E. (Spouse Abuse) 985-542-8384

LA Domestic Violence Hotline 1-888-411-1333

Child Protective Services – (855) 452-5437 <http://www.dcfs.louisiana.gov>

Adult Protective Services – (800) 898-4910 <https://ldh.la.gov/index.cfm/page/120/n/126>

Elderly Protective Services – (833) 577-6532 or (225) 342-0144

<https://goea.louisiana.gov/services/elderly-protective-services/>

Smoking Cessation

Lallie Kemp Medical Center Cessation Services

Contact: Kasslyn Pugh, Tobacco Cessation Specialist, More Information: 985-348-4060 or 985-878-1362 email: kpugh@lsuhsc.edu

Addicted

TRACC Coalition Substance Abuse Issues 15485 West Club Deluxe Rd. Hammond (985) 340-9028

Florida Parishes Human Services Authority 863 Pride Dr. Hammond (985) 543-4333

Pregnant

Restoration House Pregnancy Resource Center 101 S. Spruce St. Hammond 985-542-0492

Sanctuary for Life Maternity Home (Catholic Charities) – (225) 336-8708

<https://www.adoptccdiobr.org/im-pregnant/resources/example-page-1/>

Take Charge (Family Planning Medicaid Services) – (888) 342-6207

Mental Health Concerns

National Alliance on Mental Illness 800-950-6264

Suicide Hotline 800-273-8255

Rosenblum Behavioral Health Clinic 835 Pride Drive, Ste. B Hammond, LA 70401
985-543-4800

Need Legal Advice

Southeast Legal Services Free Legal Aid 200 Guidry Drive Hammond 985-345-2130

Emergency Assistance

Essential Community Services – Dial 211

Center of Hope for Tangipahoa Resale Shop 1111 W. Morris Ave. Suite D. Hammond 985-402-3422

St. Vincent DePaul 985-542-8900

God's Storehouse 122 NE Central Ave Amite 985-748-4747

American Red Cross 800-229-8191

Senior

Tangipahoa Council on Aging www.tangicoa.com

Services: Hot meals, activities, transportation (985-748-6016), meal delivery, housekeeping assistance

Centers:

Amite Senior Center, 113 N.E. Central Ave, Amite, LA 70422 (985-748-7617)

Hammond Senior Center, 207 E. Church St., Hammond, LA 70401 (985-345-5000)

Independence Senior Center, 473 W. Railroad Ave., Independence, LA 70443 (985-878-4385)

Kentwood Senior Center, 218 Ave. F, Kentwood, LA 70444 (985-229-5089)

Ponchatoula Senior Center, 300 N. 5th St., Ponchatoula, LA 70454 (985-386-6061)

Louisiana Senior Prescription Program – (225)287-7414 or (800) 280-0908
<https://www.capitalaaa.org/programs/seniorx/>

Health Insurance

Apply for Medicaid online on a self-service portal. <https://sspweb.lameds.ldh.la.gov/selfservice/>
Call the Medicaid hotline toll free at 1.888.342.6207 for help applying. Agents are accepting calls Monday through Friday from 8 a.m. to 4:30

Health Insurance Marketplace <https://www.healthcare.gov/>

Lallie Kemp Medical Center Discount Drug Program -340B program
985-878-1317

Transportation

Tangipahoa Voluntary Council on Aging Contact: 985-748-7486 or debi@tvcoa.com
A deviated-fixed route is provided through coordination with the Cities of Hammond and Ponchatoula, within the city limits for 50 cents per boarding. Operates 8:00 am-4:00 pm M-F

Effective July 1, 2024, Tangipahoa Voluntary COA through coordination with Parish Government is providing a Hammond to Independence deviated fixed route at a cost of .50 cents per boarding. This route operates 8:00 am - 4:00 pm M-F. This is a pilot program.

****See Tangitransit.org**

Medicaid Transportation Services- Free Ride to Doctor Appointments

Aetna Better Health of Louisiana uses the broker, MediTrans, contact them at 1(877) 917-4150 or TTY 1(866) 288-3133.

AmeriHealth Caritas Louisiana uses the broker, Verida, contact them at 1(888) 913-0364 or TTY 1(866)428-7588.

Healthy Blue uses the broker, MediTrans, contact them at 1(866) 430-1101 or TTY 1(800) 846-5277.

Humana Healthy Horizons uses the broker, MediTrans, contact them at 1 (844) 613-1638 or TTY 1(800) 618-4781.

Louisiana Healthcare Connections uses the broker, MTM, contact them at 1(855) 369-3723 or TTY 711.

United Healthcare Community Plan uses the broker, ModivCare, contact them at 1(866) 726-1472 or TTY 1(844) 488-9724.

References

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<https://tangipahoa.org/residents/community-resources/>
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- Louisiana Department of Health. "LDH Medicaid Expansion Dashboard." Healthy Louisiana, 2023.
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- Louisiana Department of Health. "Louisiana Opioid Data and Surveillance System." 2023.
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- Rural Health Information Hub. (2020, March 6). Need for Addressing Social Determinants of Health in Rural Communities. <https://www.ruralhealthinfo.org/toolkits/sdoh/1/need-in-rural#:~:text=Social%20and%20environmental%20factors%20have%20contributed%20to%20decreased,rural%20areas%2C%20with%20higher%20infant%20and%20child%20mortality>
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- University of Wisconsin Population Health Institute. County Health Rankings & Roadmaps 2024.
<https://www.countyhealthrankings.org/health-data/louisiana/tangipahoa?year=2024>